

MARCIO DE PAULA WAI

Renton, WA 98059 | (925) 408-3255 | marciodpaulla@askmarcio.com | [linkedin.com/in/marciodpaulla](https://www.linkedin.com/in/marciodpaulla)

Summary:

With over three decades of cross-industry experience across Brazil and the United States, my career is built on a foundation of excellence, innovation, and strategic adaptability. Holding a strong academic background in business administration, finance, and accounting, I have translated complex theory into practical solutions in high-security environments, consulting, and entrepreneurial leadership.

As a Master Security Training Instructor and Transportation Security Officer (MSTI-TSO) at Seattle International Airport—following service at Snohomish County Airport—I lead comprehensive training and operational readiness initiatives. I mentor Assistant Training Instructors (ATIs), design and deliver high-impact training programs, and reinforce TSA standards through coaching, assessment, and strategic instruction. My dual-role capabilities ensure 360-degree proficiency in checkpoint and checked baggage operations, enabling maximum versatility and operational resilience.

My leadership approach emphasizes collaboration, continuous learning, and inclusivity. Whether optimizing threat detection procedures, executing emergency deployment missions, or shaping organizational culture, I remain committed to mission success and team empowerment. As a certified Network Information Officer (NIO), I advance intelligence dissemination and crisis communication, while my deployment with the Transportation Security Support Team (TSST) includes high-profile assignments like the 2025 Presidential Inauguration.

As a Passenger Support Specialist (PSS), I champion inclusive screening practices that uphold dignity and civil rights for travelers with special needs, contributing to a positive public image and trust in TSA operations. My role as founder of AskMarcio.com reflects a parallel commitment to accessible education, mentorship, and innovation through AI, cybersecurity, and tech enablement.

In addition to my public service, I lead **AskMarcio.com** and **Serafim Dpaulla Consultancy**, two platforms dedicated to empowering professionals and organizations through personalized consulting, digital transformation, and leadership development. As CEO and Principal Consultant, I have advised clients across the U.S. and Latin America on strategic planning, operational efficiency, business structuring, and technology integration—bridging gaps between innovation, compliance, and market execution.

My background in **finance, accounting, and administrative sciences** allows me to translate complex data into actionable insights, supporting clients in diverse sectors including retail, education, aviation services, and nonprofit operations. I have led multi-phase transformations that included budget optimization, CRM implementation, and cross-functional training programs tailored for executive teams, small business owners, and emerging leaders.

My commitment to **education and lifelong learning** is exemplified by my work as a **Lead Professor in Career Technical Education (CTE)**, where I designed curriculum in business administration, communication technologies, and digital tools for adult learners and career-changers. I championed learner-centered methodologies, integrated AI-assisted platforms for virtual learning environments, and mentored both students and faculty toward credentialed advancement and workplace success.

Fluent in **Portuguese, Spanish, and English**, I leverage my multicultural fluency and international work experience to foster inclusive client relationships, bridge cultural barriers, and strengthen global networks. My multilingual capabilities have been especially critical in international negotiations, culturally adaptive curriculum design, and multicultural team leadership.

Driven by a strong belief in ethical innovation and inclusive leadership, I continue to explore the evolving intersections between **cybersecurity, artificial intelligence, business intelligence, and human development**. Whether delivering frontline security, consulting for a startup, or designing transformative educational programs, I remain dedicated to creating resilient systems, inclusive opportunities, and sustainable impact.

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Master Transportation Security Officer-Security Training Instructor (MSTO-STI)

Full-time 40 Hours/Week | (SV/1802/F/01) Promotion

05/19/2024 to current

Seattle International Airport, SeaTac, WA 98158

Training & Operational Support – TSA

Duties:

- Perform training instruction within established guidelines and standards in support of nationally developed training programs (e.g., new hire training, On-Screen Alarm Resolution Protocol, Crossover)
- Support recurrent training needs and conduct return to duty and remediation training
- Adapt and/or develop local training materials to meet requirements
- Conduct local training in accordance with TSA training standards
- Assist with training department administrative support including:
 - Online Learning Center (OLC) data entry
 - Training resource room facilitation
 - Roster management
 - Conducting testing and evaluations
- Assist with training logistics support such as coordinating needed supplies and materials
- Manage classroom dynamics and resolve routine classroom issues
- Monitor and evaluate training sessions and provide feedback or recommendations for enhancements
- Maintain communication with management and supervisors regarding training-related issues that may reveal security-screening weaknesses or vulnerabilities
- Provide mentoring and coaching to address identified training needs
- Administer and score training tests (e.g., job knowledge, image interpretation)
- Assist with PASS Practical Skills Observations (PSOs)
- Conduct Level 3 Assessments as needed
- Perform pre-board security screening of persons, cargo, carry-on, and checked baggage as directed by the Federal Security Director or their designee, a minimum of **20% of the time**, to maintain certification and operational proficiency
- Maintain all required TSA screening certifications
- Fulfill Emergency Essential (EE) obligations by remaining in duty status during declared emergencies
- Adhere to PPE protocols as mandated by TSA health and safety guidance

Professional Impact & Achievements

Security Excellence

- Contributed to enhanced threat detection accuracy across multiple screening platforms
- Maintained TSA compliance while preventing potential threats from entering transportation systems
- Isolated and resolved security concerns through expert technical judgment and procedural discipline

Operational Efficiency

- Reduced false alarms and enhanced screening efficiency through clear communication and proactive guidance
- Maintained optimal passenger throughput while balancing security requirements and customer experience
- Supported airport operations continuity during high-volume periods and emergency situations

Leadership & Service

- Strengthened officer readiness through intelligence coordination and threat awareness programs
- Enhanced public trust through professional, respectful screening procedures and passenger support
- Provided immediate stabilization and relief during national deployment missions

Technology Proficiency

- Demonstrated expertise across legacy and next-generation screening technologies
- Adapted quickly to new systems and procedures while maintaining operational standards
- Contributed to equipment optimization and procedural improvements

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Core Values & Commitment

- **Integrity** - Upholding TSA's mission with unwavering ethical standards and procedural compliance
- **Excellence** - Delivering superior performance across all operational assignments and technology platforms
- **Respect** - Treating every passenger with dignity while maintaining security requirements
- **Innovation** - Embracing new technologies and procedures to enhance security effectiveness
- **Teamwork** - Collaborating effectively with colleagues, supervisors, and interagency partners
- **Service** - Protecting America's transportation systems while facilitating legitimate travel

Transportation Security Officer

08/14/2022 to 05/18/2024

Core Competencies & Certifications

Checkpoint Operations

- Travel Document Authentication & Verification
- Advanced Imaging Technology (AIT) Operations
- X-Ray & Computed Tomography Screening
- Explosive Trace Detection (ETD)
- Bottled Liquid Scanning Systems
- Walk-Through Metal Detection
- Property Screening & Alarm Resolution

Specialized Operations

- Checked Baggage Screening & Resolution
- Intelligence Coordination & Dissemination
- National Deployment & Crisis Response
- Passenger Support & Accessibility Services

Technology Platforms

- Multiple screening system certifications
- Biometric verification systems
- Federal intelligence networks
- Emergency response protocols

Professional Experience

Travel Document Checker (TDC)

Checkpoint Operations – Identity Verification Specialist

Technology & Systems Operated:

- **Credential Authentication Technology (CAT-2)** - Second-generation system for scanning and authenticating government-issued IDs using embedded security features, real-time boarding pass verification, and watchlist integration
- **Touchless ID Verification** - Biometric facial recognition systems for contactless passenger processing
- **BPS (Boarding Pass Scanner)** - Manual validation system for contingency operations
- **MPU (Magnification, Physical, UV Inspection)** - Advanced document authentication using magnification tools, physical integrity checks, UV light detection, and MI-Scope digital microscopy

Key Responsibilities:

- Serve as frontline officer for passenger identity validation and travel authorization
- Operate multiple identity verification platforms with adaptive system management

Certified Equipment Operator

- Credential Authentication Technology (CAT-2)
- Touchless ID Verification Systems (Biometric Facial Recognition)
- BPS (Boarding Pass Scanners)
- MPU (Magnification, Physical, and UV Inspection Tools)
- MI-Scope Digital Microscope
- CEIA WTMD (Walk-Through Metal Detector)
- LEIDOS ProVision® AIT Scanner
- Rohde & Schwarz QPS/QPASS AIT Systems
- Rapiscan AT X-ray Systems (2D multi-view)
- Smiths Detection CT Systems (3D Computed Tomography)
- Smiths IONSCAN ETD Systems
- CEIA EMA-MS Bottled Liquid Scanner
- Smiths Detection Responder BLS (Raman Spectroscopy)
- Leidos CT80 DR+ (Checked Baggage)
- Smiths Detection 9400 & 9800 EDS Systems

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- Prevent identity fraud through layered verification techniques
- Validate domestic and international documentation using advanced technology and human analysis
- Initiate supervisory referrals for suspected document tampering or credential misuse
- Maintain accuracy, efficiency, and professionalism as first point of passenger contact

Divest Officer (DO)

Checkpoint Operations – Passenger Preparation Specialist

Core Functions:

- **Passenger Guidance & Instruction** - Direct travelers through proper divestment procedures for belts, electronics, liquids, and personal items
- **Bin Management & Property Flow** - Coordinate tray movement and positioning for optimal X-ray/CT screening
- **Alarm Prevention & Efficiency** - Proactively identify and address items that commonly trigger screening alarms
- **Professional Passenger Engagement** - Maintain calm, clear communication while de-escalating confusion or resistance

Operational Impact:

- Reduce false alarms and re-screening through effective pre-screening instruction
- Maintain optimal passenger throughput in coordination with screening teams
- Create positive, respectful checkpoint atmosphere
- Enhance team effectiveness through proper bin management and passenger positioning

Walk-Through Metal Detector (WTMD) Officer

Checkpoint Operations – Primary Screening Technology

Technical Operations:

- Operate TSA-approved CEIA WTMD systems with proper calibration and maintenance
- Monitor real-time metallic anomaly detection with behavioral observation
- Coordinate alarm resolution with Security Officers for appropriate pat-down procedures
- Maintain sensitivity calibration and troubleshoot system indicators

Responsibilities:

- Direct passengers through metal detection with appropriate spacing and positioning
- Resolve alarms through clear communication and repositioning guidance
- Collaborate with checkpoint team to optimize passenger flow
- Ensure respectful treatment during alarms and additional screening procedures
- Provide special consideration for passengers with medical implants, mobility aids, or religious attire

Security Officer (SO) – Advanced Imaging Technology

Checkpoint Operations – Millimeter-Wave Body Scanner Specialist

Equipment Expertise:

- **LEIDOS ProVision® AIT** - Millimeter-wave full-body scanner with automated target recognition (ATR) and privacy protection software
- **Rohde & Schwarz QPS/QPASS** - Compact millimeter-wave system with faster scanning cycles and enhanced throughput capabilities

Operational Responsibilities:

- Calibrate and verify scanner functionality with shift-specific privacy checks
- Ensure proper passenger positioning and monitor system indicators for imaging anomalies
- Interpret system-generated alarms and coordinate resolution with pat-down officers
- Maintain TSA privacy commitment while offering alternative screening options

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- Balance security, privacy, and customer experience throughout screening process

X-Ray Operator – Checkpoint Screening

Checkpoint Operations – Carry-On Baggage Analysis

Advanced Technology Platforms:

- **Rapiscan Advanced Technology (AT)** - 2D multi-view imaging with color-coded item classification, zoom, pan, reverse polarity, and Threat Image Projection (TIP) capabilities
- **Smiths Detection CT Systems** - 3D rotatable image reconstruction with dynamic object separation and automated threat recognition

Core Expertise:

- Real-time image interpretation for weapons, explosives, and concealed threats
- Analysis of item shapes, densities, layering, and potential tampering indicators
- Alarm identification and escalation with precision communication to resolution officers
- Maintain >90% accuracy on Threat Image Projection reviews
- Coordinate with upstream officers to reduce common divestment-related alarms

Property Screening Officer (PSO)

Checkpoint Operations – Advanced Detection Systems Specialist

Comprehensive Certifications:

- **Rapiscan Advanced Technology X-Ray** - 2D multi-angle imaging with density analysis and detection tools
- **Smiths Detection CT Scanners** - 3D rotatable imaging for enhanced threat identification
- **Explosive Trace Detection (ETD)** - Smiths IONSCAN swab-based systems for contamination analysis
- **Bottled Liquid Screening Systems:**
 - **CEIA EMA-MS** - Electromagnetic and infrared sensing for liquid explosive detection
 - **Smiths Detection Responder BLS** - Raman spectroscopy-based chemical composition identification

Operational Excellence:

- Interpret complex X-ray and CT images for concealment patterns and threat indicators
- Conduct on-site ETD swab testing and BLS scanning per TSA protocol
- Handle sensitive screening of medical devices, religious objects, and exempt liquids
- Collaborate with checkpoint teams to maintain bin flow and reduce alarm triggers
- Perform daily functionality checks across all imaging, ETD, and BLS systems

Checked Baggage Screening Officer

Baggage Operations – Explosive Detection Systems Specialist

High-Capacity CT Systems:

- **Leidos CT80 DR+** - Dual-energy CT system with detailed 3D imaging and automatic threat recognition
- **Smiths Detection 9400** - Advanced CT-based EDS for mid-to-high volume operations
- **Smiths Detection 9800** - Next-generation, high-resolution CT with enhanced threat detection software

Specialized Procedures:

- **OSARP (On-Screen Alarm Resolution Protocol)** - Virtual image analysis using enhancement tools for digital threat resolution
- **CBRA (Checked Baggage Resolution Area)** - Secure hands-on inspection with full procedural documentation and ETD analysis

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Key Achievements:

- Maintained high resolution accuracy while minimizing unnecessary bag openings
- Supported airport baggage throughput and prevented flight delays through efficient processing
- Strengthened layered security system through technical expertise and protocol discipline

Passenger Support Specialist (PSS)

Checkpoint Operations – Passenger Advocacy and Accessibility Support

Responsibilities:

- Provide direct support to passengers with disabilities, medical conditions, and other special needs
- Ensure compliance with TSA's civil rights policies during screening procedures
- Coordinate alternative screening with minimal disruption and maximum dignity
- Serve as liaison between screening personnel and passengers requesting assistance
- Assist with processing travelers requiring communication accommodations

Impact:

- Promoted a respectful and inclusive security experience
- Maintained regulatory adherence to ADA and TSA's policies on civil liberties

Network Information Officer (NIO)

Field Intelligence Liaison – Threat Intelligence Coordination

Intelligence Operations:

- Distribute daily/weekly threat briefings to checkpoint and baggage screening teams
- Communicate aviation threat trends, concealment tactics, and behavioral indicators
- Tailor intelligence updates to specific checkpoint roles for maximum operational relevance
- Support tabletop scenarios and training reinforcement without compromising sensitive information

Coordination & Communication:

- Liaise with Supervisory TSOs and FSD-assigned intelligence personnel
- Implement field-level mitigations based on suspicious behaviors and threat patterns
- Maintain proper protection and destruction protocols for Controlled Unclassified Information (CUI)
- Serve as communication bridge between headquarters intelligence and frontline operations

Transportation Security Support Team (TSST)

National Deployment Force – Mobile Response Specialist

National Mission Capability:

- Deploy to airports experiencing staffing shortages, security surges, or crisis response needs
- Provide comprehensive screening coverage across all checkpoint and baggage operations
- Support national security events including presidential inaugurations, major sporting events, and political conventions
- Assist in natural disaster recovery and emergency response operations

Advanced Readiness:

- Maintain proficiency across all TSA checkpoint and checked baggage functions
- Train in rapid-response protocols, deployment logistics, and adaptive leadership
- Coordinate with federal, state, and local partners including FEMA and law enforcement
- Report to TSA National Deployment Office (NDO) with operational updates and status reports

CEO / Business Consultant Specialist (Private Sector)

02/2010 to current

AskMarcio.com | Serafim Dpaulla Consultancy – Avare, São Paulo, Brazil Part-time 20 Hours/Week

As the visionary leader and driving force behind AskMarcio.com and Serafim Dpaulla Consultancy, I have dedicated over two decades to fostering business growth, financial integrity, and educational excellence across the private sector. My tenure as CEO and Lead Consultant is marked by a relentless pursuit of

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innovation, strategic development, and empowering leadership, underpinned by a profound commitment to client success and professional development.

Strategic Contributions and Core Competencies:

- **Financial Stewardship and Analytical Expertise:** With a solid grounding in Accounting and a keen analytical eye, I offer comprehensive financial services that span budgeting, financial forecasting, reporting, bookkeeping, payroll, and taxation. My strategic financial guidance is tailored to optimize fiscal health and operational efficiency, ensuring sustainable growth and profitability for businesses across various sectors.
- **Business Growth and Strategy Formulation:** I leverage my expansive business acumen to deliver actionable insights and strategies that drive significant growth and operational excellence. My approach to relationship building, operations optimization, and risk management has led to remarkable achievements, including increasing a major client's revenue by 30% within a single year.
- **Effective Communication Training:** Drawing on my extensive experience in curriculum development for adult education, I offer specialized training in written, verbal, and interpersonal communication skills for professional environments. My methodologies enhance organizational communication, foster team cohesion, and improve stakeholder engagement.
- **Digital Transformation and Technology Integration:** My proficiency in emerging technologies guides organizations through digital transformation journeys, ensuring they stay ahead in a rapidly evolving digital landscape. I emphasize cybersecurity, artificial intelligence, and IT trends, continuously updating my skill set to offer the most current and impactful guidance.
- **Education and Mentorship:** Passionate about teaching, I have educated and mentored numerous students in accounting, business, IT, and communication. Starting my teaching career in Brazil, I continue to share my knowledge and inspire learners worldwide, reinforcing my dedication to lifelong education and professional growth.
- **Inclusion, Diversity, and Multilingual Collaboration:** My commitment to fostering an inclusive and diverse professional environment is unwavering. Fluent in English, Portuguese, and Spanish, I excel in bridging cultural and linguistic gaps, facilitating seamless collaboration and enhancing global business strategies.

Global Impact and Community Engagement:

I am deeply committed to sharing my expertise on a global scale, offering free consulting services and resources to empower individuals and organizations alike. My dedication to unlocking potential and driving success has established me as a seasoned leader with over 23 years of comprehensive experience across multiple disciplines. Through AskMarcio.com, I continue to impact lives and businesses, championing innovation, strategic insight, and the profound value of continuous learning and professional development.

Lead Professor – Career Technical Education (Private Sector)

09/2014 to 07/2022

Martinez & Mt. Diablo Unified School District

Part-time 36 Hours/Week

Martinez, CA 94553 | Concord, CA 94518

During my tenure as a Lead Professor in Career Technical Education, I not only dedicated myself to delivering exceptional educational experiences but also actively engaged in broader educational initiatives that underscored my commitment to the advancement and recognition of quality education within the community.

Enhanced Roles and Contributions:

- **Innovative Instructional Leadership:** I led the design and delivery of dynamic courses in accounting, business, communication, and technology, utilizing interactive techniques and multimedia resources. This approach ensured inclusive, engaging, and effective learning experiences for all students, fostering their success and exceeding competency goals.
- **Strategic Curriculum Development:** My collaboration with publishers and authors to refine educational materials reflected a commitment to curriculum relevance and excellence. By integrating emerging trends and ensuring alignment with program outcomes, I contributed to a forward-thinking educational environment.

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- **Administrative Expertise and Adaptive Leadership:** In addition to managing budgets, coordinating facilities, and overseeing scheduling, my role as an interim department chair during leadership transitions showcased my ability to guide colleagues and maintain program continuity amidst change.
- **Pioneering Online and Hybrid Education:** My early adoption of Canvas and other LMS platforms was instrumental in expanding the district's remote and hybrid learning capabilities, ensuring educational resilience and accessibility.
- **Commitment to Student Support and Community Engagement:** Beyond instructional improvements, I enhanced student support services and cultivated community partnerships, demonstrating a holistic approach to education. My active participation in WASC accreditation initiatives as a volunteer and member underscored my dedication to upholding high educational standards and contributing to the continuous improvement of our educational community.
- **Professional Growth and Collaborative Excellence:** My engagement in professional development activities and my role in sharing best practices across the state highlighted my commitment to leadership and innovation in CTE education.
- **Financial Stewardship and Community Involvement:** Serving as Treasurer for the California Council for Adult Education (CCAЕ) Bay Area Chapter, I provided financial oversight and contributed to the development of adult education initiatives within the region. This role emphasized my skills in financial management and my dedication to supporting educational opportunities and professional development within the adult education community.

Through my multifaceted role as a Lead Professor and my involvement in significant educational initiatives and community service, I have contributed to creating a nurturing, inclusive, and dynamic learning environment. My commitment to educational excellence, equity, and community engagement has left a lasting impact on students, colleagues, and the broader educational landscape.

Education:

Des Moines Area Community College, Ankeny, IA

Associate of Applied Science in Criminal Justice (*In Progress – Expected Completion: TBD*)
2025 – Present (*Part-Time Study*)

Currently pursuing an Associate of Applied Science in Criminal Justice with an emphasis on law enforcement, homeland security, and corrections. This program expands on my foundational Homeland Security training and integrates key competencies in criminal law, criminology, investigations, emergency management, and cybercrime. Through a combination of academic coursework and field-relevant electives, I am deepening my understanding of justice system operations, ethics, and contemporary security challenges. This ongoing education supports my professional trajectory in high-integrity, mission-driven environments focused on public safety, national security, and community service.

Des Moines Area Community College, Ankeny, IA

Homeland Security Associates Program
2023 – 2024

Successfully completed an Associate Degree in Homeland Security, covering national security, emergency management, and counter-terrorism strategies. This program strengthened my expertise in risk assessment, threat mitigation, and crisis response, complementing my extensive background in business administration, accounting, and education. By integrating security principles with operational leadership, I am well-equipped to support complex security environments in today's evolving global landscape.

University of California, Berkeley, Berkeley, CA

DSCTE Designated Subjects Career Technical Education Teaching Credential
2014 – 2017

Specializations: Business & Finance | Communication Information Technologies

Achieved a prestigious teaching credential that formalized my expertise in Business and Finance as well as Communication Information Technologies. This credential underscores my ability to deliver specialized,

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high-quality education in career technical education fields, blending my professional experiences with pedagogical strategies to foster student success in these dynamic sectors.

University Nove de Julho – São Paulo, Brazil

Bachelor of Arts: Business Administration – Finance Management
2009 – 2011

Completed a comprehensive Bachelor of Arts degree in Business Administration with a concentration in Finance Management from a recognized institution in Brazil. This foundational education laid the groundwork for my understanding of financial principles, business strategies, and the global economic environment, equipping me with the analytical skills necessary for effective decision-making and leadership in the business realm.

Martinez Adult Education, Martinez, CA

Accounting Specialist Program Certificate
2014

Further specialized my skills in accounting through a focused program that offered intensive training in accounting principles, practices, and software. This certification enhanced my capabilities in financial analysis, bookkeeping, payroll, and taxation, complementing my broader business administration background and supporting my professional endeavors in financial management and consultancy.

Professional Training & Certifications:

My professional journey is complemented by a rigorous commitment to continuous learning and development. This is evidenced by a series of certifications and training programs that span various critical disciplines, including homeland security, advanced technology, and financial management. Each certification not only represents a milestone in my professional development but also enhances my ability to contribute effectively to my fields of expertise.

Homeland Security and Public Safety:

- **FEMA Safety Orientation 2024:**
Successfully completed an overview of FEMA safety protocols, focusing on maintaining security and safety in emergency management environments.
FEMA, October 2024
- **Introduction to Incident Command System, ICS-100:**
Acquired foundational knowledge of the Incident Command System (ICS) structure, enhancing emergency response capabilities.
FEMA, October 2023
- **Preparing for Federal Disaster Operations: FEMA Response Partners:**
Gained a comprehensive understanding of FEMA disaster operations and preparedness, equipping me to collaborate effectively with federal response partners.
FEMA, October 2024
- **An Introduction to Exercises:**
Learned the importance of exercises in emergency preparedness, focusing on planning, conducting, and evaluating exercises to improve operational readiness.
FEMA, January 2024
- **Basic Incident Command System for Initial Response, ICS-200:**
Developed proficiency in applying ICS principles to coordinate initial responses, ensuring more efficient disaster and emergency management.
FEMA, October 2023
- **Fundamentals of Emergency Management:**
Explored key concepts in emergency management, including preparedness, response, recovery, and mitigation, with a focus on comprehensive disaster management strategies.
FEMA, March 2024

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- **Emergency Planning:**
Acquired essential skills for developing and implementing emergency plans to manage and mitigate risks effectively.
FEMA, January 2024
- **Leadership and Influence:**
Learned leadership strategies and skills to influence and guide teams in emergency and disaster situations.
FEMA, September 2024
- **Decision Making and Problem Solving:**
Mastered techniques for making informed decisions and solving problems effectively during emergencies and disasters.
FEMA, September 2024
- **Effective Communication:**
Enhanced communication skills vital for emergency management, including strategies for clear and concise information dissemination during crises.
FEMA, October 2024
- **Developing and Managing Volunteers:**
Learned best practices for recruiting, training, and managing volunteers, an essential component in emergency response.
FEMA, September 2024
- **Introduction to the National Incident Management System (NIMS):**
Gained insights into the NIMS framework, which enables effective and coordinated responses to emergencies across agencies and jurisdictions.
FEMA, October 2023
- **National Response Framework, An Introduction:**
Understood the principles and strategies that guide national responses to disasters, ensuring a unified approach across all levels of government.
FEMA, September 2023
- **Workplace Security Awareness:**
Acquired knowledge of workplace security best practices, focusing on preventing and responding to potential security threats in various environments.
FEMA, October 2024

Advanced Technology and AI:

- **AI Pair Programming with GitHub Copilot X:** Mastered collaborative coding with AI, enhancing development efficiency and innovation. (LinkedIn, October 2023)
- **Building Intelligent Chatbots on AWS:** Acquired the skills to design and deploy intelligent chatbots, offering sophisticated user interactions. (LinkedIn, September 2023)
- **Introduction to Large Language Models:** Gained a comprehensive understanding of the mechanisms and applications of large language models, including GPT models. (LinkedIn, October 2023)
- **Responsible AI: Principles and Practical Applications:** Explored the ethical considerations and best practices in AI development and implementation. (LinkedIn, October 2023)

Financial Management and Analysis:

- **Alteryx for Financial Services:** Learned to leverage Alteryx for data analysis and financial modeling, optimizing financial operations. (LinkedIn, September 2023)
- **Banking Basics: What Every Business Leader Must Know:** Enhanced my understanding of fundamental banking concepts, critical for strategic financial planning and management. (LinkedIn, September 2023)
- **Accounting for a Company's Stock and Dividend Transactions:** Deepened my knowledge in handling stock and dividend transactions, crucial for accurate financial reporting. (LinkedIn, September 2023)

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Cybersecurity and Digital Transformation:

- **Cybersecurity Awareness: Ransomware:** Developed a thorough understanding of ransomware threats and prevention strategies to protect digital assets. (LinkedIn, September 2023)
- **Introduction to Auditing AI Systems:** Learned methodologies for auditing AI systems, ensuring their reliability and ethical use. (LinkedIn, October 2023)

Diverse Skill Development:

- **Cultivating Cultural Competence and Inclusion:** Strengthened skills in fostering an inclusive and culturally competent work environment. (LinkedIn, September 2023)
- **Creating a Leadership Development Program:** Acquired strategies for developing and implementing effective leadership programs within organizations. (LinkedIn, September 2023)

These certifications and courses are a testament to my dedication to personal and professional growth, ensuring that I stay at the forefront of industry developments and best practices. Through this continuous educational journey, I remain equipped to address complex challenges, drive innovation, and contribute significantly to the fields of homeland security, technology, financial management, and beyond.

Professional Affiliations:

My professional journey is enriched and guided by active memberships in esteemed organizations that champion educational excellence, professional ethics, and continuous improvement in business and educational administration. These affiliations reflect my dedication to upholding the highest standards in my practice, contributing to the advancement of my fields, and engaging in lifelong learning and professional development.

- **California Commission on Teacher Credentialing:** As a member, I adhere to the rigorous standards set for educators in California, ensuring that my teaching practices and contributions as an educational leader meet and exceed the benchmarks of quality and effectiveness. This affiliation underscores my commitment to professional excellence and to fostering environments that support student achievement and educational innovation.
- **Conselho Regional de Administração de São Paulo, Brasil (Regional Administration Council of São Paulo, Brazil):** This affiliation connects me to the broader community of business professionals in Brazil, allowing me to stay informed on the latest trends, regulations, and best practices in business administration. It reinforces my commitment to ethical business practices and to the continuous improvement of management standards in a global context.
- **WASC - Western Association of Schools and Colleges:** Engaging with WASC as a volunteer and member signifies my dedication to maintaining high educational standards and contributing to the accreditation process that ensures the quality and integrity of educational institutions. This involvement allows me to participate in shaping the future of education, emphasizing a commitment to excellence, continuous improvement, and the success of learners across various stages of their educational journey.

Engagement and Impact

My affiliations with these organizations enable me to contribute to the development of policies and practices that enhance the quality of education and business administration. They provide a platform for professional growth, networking, and the exchange of ideas, allowing me to stay at the forefront of educational and business innovation. By actively participating in these communities, I not only uphold the values and standards of my professions but also advocate for progress and excellence in every endeavor.

Through these professional affiliations, I demonstrate my unwavering commitment to the highest standards of education and business administration. They are integral to my professional identity, reflecting a dedication to excellence, ethical practice, and the continuous pursuit of knowledge and improvement.

Honors & Recognitions:

Throughout my career, I've been fortunate to receive recognitions that reflect my commitment to excellence, leadership, and community service in the fields of security, education, and business administration. These honors are not just personal milestones but also represent my dedication to the values and goals of the organizations I serve and the communities I am part of.

MARCIO DE PAULA WAI

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- **Model Officer Recognition Program – 1st & 2nd Quarter 2024:** Awarded by the Transportation Security Administration (TSA), this prestigious recognition highlights my exemplary service and dedication as a Transportation Security Officer. Being honored as a Model Officer is a testament to my commitment to maintaining the highest standards of security and professionalism, contributing significantly to the safety and well-being of the traveling public.
- **TSA - Individual Cash Award NRB:** This cash award from the TSA acknowledges my outstanding contributions and achievements in enhancing national security measures. This recognition serves as a powerful reminder of the impact of dedication and excellence in the critical task of safeguarding our nation's transportation systems.
- **California Contra Costa Adult Education - Friend of Adult Education:** This honor is particularly meaningful to me as it represents my commitment to adult education and lifelong learning. Being recognized as a Friend of Adult Education underscores my efforts to provide accessible, high-quality educational opportunities, support adult learners in achieving their goals, and advocate for the importance of adult education in community development and personal empowerment.

Reflection and Gratitude

These recognitions are not just accolades but milestones that mark a journey of dedication, hard work, and a deep commitment to making a positive impact in every role I undertake. They inspire me to continue striving for excellence, to push the boundaries of what is possible, and to remain committed to serving as a leader, educator, and advocate for security, education, and community engagement.

I am deeply honored by these recognitions and remain committed to upholding the standards of excellence they represent. I extend my sincere gratitude to my colleagues, mentors, and the communities I serve, for their support and inspiration, which have been indispensable to my achievements.

Language Proficiency:

In today's globalized world, the ability to communicate across linguistic boundaries is more valuable than ever. My proficiency in multiple languages enhances my professional and personal interactions, enabling me to connect with a diverse range of individuals and communities.

- **Portuguese (Fluent):** As a native speaker of Portuguese, I possess a deep understanding of the language's nuances and cultural contexts. My fluency allows me to engage in complex conversations, conduct business, and create educational content that resonates with Portuguese-speaking audiences. This linguistic skill enriches my professional endeavors and facilitates stronger connections within Portuguese-speaking communities.
- **Spanish (Intermediate):** My proficiency in Spanish enables me to communicate effectively with Spanish-speaking individuals in both professional and social settings. With an intermediate level of Spanish, I can participate in conversations, understand spoken and written Spanish, and provide support and services to Spanish-speaking clients and colleagues. This skill opens doors to new opportunities and enhances my ability to work in diverse environments.

Bridging Cultures through Language

My language skills are more than just a professional asset; they are a bridge to understanding diverse perspectives and fostering inclusive environments. Being fluent in Portuguese and proficient in Spanish allows me to appreciate the richness of different cultures, enhance my cross-cultural communication, and contribute to a more connected and understanding world.

Through my linguistic abilities, I am committed to promoting diversity, inclusion, and mutual respect in every aspect of my professional and personal life. I continuously strive to improve my language skills and cultural understanding, recognizing that language is a powerful tool for building relationships, enhancing communication, and achieving shared goals.